

MINUTES OF THE UTILITIES BOARD MEETING
OF THE
TOWN OF EAGAR
August 1, 2011

BOARD MEMBERS PRESENT: Mayor Kim Holaway, Chairman
Patricia Hartman, Citizen Member
Bill Greenwood, Town Manager
Milt Nelson, Water Utility and Wastewater Department
Katie Wood, Finance Administrator
Dennis Bigelow, Citizen Member

ABSENT: Steve Christensen, Public Works Administrator

STAFF: Bruce Ray, Community Development
Stephanie Finch, Utilities Supervisor
Marion Wiltbank, Assistant Town Clerk

1. **CALL TO ORDER**

Mayor Kim Holaway called the meeting of the Utilities Board to order at 12:03 p.m.

2. **OPEN CALL TO THE PUBLIC**

Pursuant to public notice of the meeting, there was a call to the public. No public was present.

3. **REVIEW OF MINUTES OF PREVIOUS MEETING**

A. Discussion and Consideration to Approve the June 6, 2011 Minutes of the Utilities Board

Finance Administrator Katie Wood moved to approve the minutes of June 6, 2011 Utilities Board. Seconded by Citizen Member Patricia Hartman; all were in favor and the motion carried 6-0.

4. **NEW BUSINESS**

Discussion and Consideration of Mike and Sandi Outlaw's water break on 938 S. Dorinda Drive.

Utilities Supervisor Stephanie Finch said that Sandra Outlaw is appealing her water bill dated 7/5/11 in the amount of \$323.44. Ms. Outlaw claimed that when she was evacuated for the fire, somebody on her street notified Ron Welch to turn the water off. She could not get back to turn it off. Ms. Outlaw sent her plumbing bill to show that she did have a leak.

Mayor Kim Holaway asked what has been done in the past when customers have a water leak? Stephanie Finch said that we try to work with them and let them pay payments.

Citizen Member Patricia Hartman said that when her trailer park had a water leak the town did not make a concession on the water but did make a concession on the sewer part of the bill.

Citizen Member Dennis Bigelow said that he had over a \$700 water bill on his pasture meter from a water leak and he paid it.

Mayor Kim Holaway said Sandra Outlaw needed to check with her renters insurance agency and if not check with the owner to see if his coverage will pay it.

Finance Administrator Katie Wood said that Sandra Outlaw's previous months bill is almost ten times the usage of the previous month. Why didn't she check for a leak then? Stephanie Finch said she checked this month's usage and it is 17,960 gallons. Ms. Outlaw's normal water bill was around \$13.00. It jumped from \$13.47 in April to \$44.56 in May. She is using more water this month like she did in May.

Finance Administrator Katie Wood said she should be going back to her landlord to collect the money from the break not the town.

Mayor Kim Holaway said that the past history has shown that the town does not waive bills from water leaks. We will waive the late fee and recommend that Sandra Outlaw check with the landlord - Robert Woods' homeowners insurance should pay.

Citizen Member Pat Hartman said that ultimately the landlord is responsible for the leak.

Town Manager Bill Greenwood said the town should send a letter to Sandra Outlaw stating the Utilities Board decision. Finance Administrator Katie Wood said they would need a copy for the water account file. Mayor Kim Holaway will write the letter.

Town Manager Bill Greenwood moved to deny the appeal from Mike and Sandra Outlaw for the town to waive their high water bill caused by a leak. The town will waive any late fees while a payment plan is set up with town staff and while the payment plan is in force. The Utilities Board recommends that you check with your landlord, as his homeowners insurance should pay for the water leak. Seconded by Citizen Member Dennis Bigelow; all were in favor and the motion carried 6-0.

5. **NEXT MEETING**

Will schedule next meeting when needed.

6. **ADJOURNMENT**

Citizen Member Dennis Bigelow moved to adjourn the meeting at 12:30 p.m. Seconded by Finance Administrator Katie Woods; all were in favor and the motion carried 6-0.

Chair Mayor Kim Holaway